Standard Operating Procedure for Direct Care Worker Testing Process

April 25, 2020

The purpose of this SOP is to establish a procedure for access to the CVS drive-through testing site in New Haven for direct care workers. Direct Care Workers include those employed by providers contracted by or receiving funding through DCF, DDS, DMHAS, or DOC, and who are providing direct care in group homes, assisted living facilities, mental health facilities, or other settings funded by these departments.

CVS is providing Abbott swab tests, with results given on-site shortly after the swab is taken. Access is by vehicle only. Each individual must remain in the vehicle at all times. No vehicle may be larger than a passenger SUV. It is recommended that each vehicle contain only one person. In any event, there may be no more than 2 people in each vehicle. Each individual should be wearing a mask.

There are a total of 100 slots per day, available noon to 4pm (11am-3pm on Sunday), for first responders from specific regions. If those 100 spots are not filled, the remainder slots will be filled by frontline state employees, critical essential workers, and direct care workers from across the state. No appointments will be necessary. Each of the 5 regions will "own" the spots for the day for first responders. The sixth day will be reserved for frontline state employees, direct care workers and transit operators. See calendar for rotation; direct care workers do not need to be submitted by region, as they will be filling slots each day based on availability.

Direct Care Worker Guidelines

Each provider will determine the potential test recipients they would like to request for the next available day, providing information on the spreadsheet template to their state agency contact daily. By 5pm daily, each state agency head, or her/his designee, will send a completed spreadsheet of all provider requests to DOT Deputy Commissioner Eucalitto, who is the lead for the Combined First Responder Emergency Support Function (ESF) group, at garrett.eucalitto@ct.gov, with a copy to garon.swanson@ct.gov. They will consolidate requests, and a response will be provided to the state agencies as to which day the individuals can go get tested. It is the responsibility of the state agency contact to relay this information back to the providers, and the responsibility of the providers to relay this information back to the individuals seeking testing.

Test recipients must bring their personal identification and some form of work identification credentials or employment verification.

Location and On-Site Procedure:

The testing location is 60 Sargent Drive at Long Wharf Drive in New Haven. When you arrive, see the officer at the tent at Long Wharf Drive. Produce your personal ID and work identification credentials. Wear a mask. Further instructions will follow after check-in.

Recommended Criteria for Testing:

First priority to persons with one or more of these symptoms:

Fever of 100 degrees or higher; New cough within last 14 days; Shortness of breath

Second priority to persons with one or more of the following risk factors:

Exposure to or contact with someone with COVID-19 in the last 14 days; Immunosuppressed; Pregnant